DEPARTMENT OF EMPLOYMENT AND LABOUR INTEGRATED CONTACT CENTRE



1. PURPOSE OF THIS DOCUMENT

The purpose of this document is to provide frequently asked questions that are collected via the Integrated Contact Centre(ICC) project for the Department of Employment and Labour Head Office (DE-HOL). The data herewith was collect using the ICC CRM system namely DCE.

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
ESSA Access	Access to ESSA	Guidance in how to access ESSA	To access the ESSA website please go to https:// ESSA.labour.gov.za
ESSA Recruitment	Job Opportunity	How to Apply for a Job Opportunity	Go to www.labour.gov.za. Go to online services and click on the link to the ESSA system. Create Credentials on the system. These credentials are used to view opportunities in ESSA Nationally. Work-seekers will view by province or job etc. Once they view the opportunity, there is an option (if still open) to apply. Click on apply button. Direct application process - system match.
ESSA Registration	Logon / Password reset	Steps on how to reset your password	Go to https://ESSA/labour.gov.za Click on Forgot Password link Enter full First names, Surname, Login name which is the ID Number, The system will generate a new password and send an email to the registered email address You will receive a password and log in with your ID and system-generated password continue with requirements online

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
ESSA Registration	Where to register	How do I register	Go to https://ESSA.labour.gov.za Click on the Register tab and accept the disclaimer Enter details in the fields required Confirm a valid email address as the p/w will be sent via email The system will generate a password and email it to the customer You will receive a password and log in with your ID and a system-generated password Complete the application online New Customer - Enter the province Click on search and job opportunities will be shown Select the job which is most suitable Once the process is complete, start applying
ESSA Registration	Work-seeker Registration - Internet Access	How to register a CV	Go to https://ESSA.labour.gov.za Click on the Register tab and accept the disclaimer Enter details in the fields required Confirm a valid email address as the password will be sent via email The system will generate a password and send an email you will receive a password and log in with your ID and a system-generated password Complete the application online New Client - Enter the province Click on search and job opportunities will be shown Select the job which is most suitable
ESSA Registration	Labour Centre address and hours of business		Visit your nearest Labour Centre. or go to (List on Website - www.labour.gov.za)
Events	Date	Event Information	Go to www.labour.gov.za - future events
Events	Venue	Event Information	Go to www.labour.gov.za - future events

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
ESSA Recruitment	How to register Job Opportunities	Employer Registration	Go to www.labour.gov.za. Go to online services and click on the link to the ESSA system. Create Credentials on the system. These credentials are used to view opportunities in ESSA Nationally. Work-seekers will view by province or job etc. Once you view the opportunity, there is an option (if still open) to apply. Click on apply button. Direct application process - the system will match.

Recruitment a Job Opportunity Opportunity	Go to www.labour.gov.za. Go to online services and click on the link to the ESSA system. Create Credentials on the system. These credentials are used to view opportunities in ESSA Nationally. Work-seekers will view by province or job etc. Once you view the opportunity, there is an option (if stil open) to apply. Click on apply button. Direct application process - the system will match.
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ESSA Recruitment	How do I apply for a Job Opportunity	Workseeker Opportunity	Go to www.labour.gov.za. Go to online services and click on the link to the ESSA system. Create Credentials on the system. These credentials are used to view opportunities in ESSA Nationally. Work-seekers will view by province or job etc Once you view the
			opportunity, there is an option (if still open) to apply Click on apply button. Direct application process - the system will match.

ESSA Recruitment	Status Update	Workseeker Opportunity	Go to online services and click on the link to the ESSA system to check your status
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Private Employment Agency	How do I Apply	Registration / Renewal	PEA submits the application online. (There is a detailed manual available on how to apply, the process, and the required documents).
			You must register as Employer on SAP, Logon on Labour.gov.za - submit the form online, Registration option, Select PA Option, complete form and attach Certified copy of ID for all owners, Proof of Physical Address where operating - certified, SARS PIN letter. Also Proof of Physical Address - Municipal Bill (recurring invoice) shows the name of the Co. as on the application form. Or Lease Agreement. -Login to your Profile as an employer or send all requested documents and information to Eastern Cape -Sehloho.Pholoana@labour.gov.za Free State -Eunice.Masemola@labour.gov.za
			Gauteng -Celia.moroke@labour.gov.za
			Gauteng -Nafisa.moola@labour.gov.za
			Gauteng- Zanele.Dlamini@labour.gov.za
			KZN -Thando.ntshona@labour.gov.za
			KZN -Maggie.Malala@labour.gov.za
			Limpopo -Nomsa.Maseko@labour.gov.za
			Mpumalanga -Frank.StQuintin@labour.gov.za
			Northern Cape -Ronnie.Seadira@labour.gov.za
			North West -Karen.Shanglee@labour.gov.za
			Western Cape:
			Tarryn-Lee.Blom@labour.gov.za
			Western Cape -Martin.ratshivhanda2@labour.gov.za
			Head Office -Christa.vankerken@labour.gov.za
			Head Office -Naledi.seanego@labour.gov.za
Registration	Application	Apply for Legislation	Refer to your Acknowledgement Letter - Contact your nearest Provincial office

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Registration	How to Apply	OHS Approval Process Application	Type of VISA that HQ handle - General Work VISA, Corporate VISA, Permanent Residence Permit (if for Permanent Employment), an Employer you must test the local labour market. Important that the Employer complies with Labour Laws. Apply at the Provincial Office where you are based. You Must be the Employer, not the 3rd party or foreign national. Proof that the local labour market has been tested - proof of advertisement, Interview Notes, Application form (to be sent to the Employer) or you can get the form when you apply, Proof of Qualification of prospective employee (SAQA). Contract of Employment template for review. Should be signed by the Employer only. Proof of Existing VISA.
			VISAs where the Department has no Authority - Religious Applications, Arts and Culture, Sports - refer to Home Affairs
			Once the application has been adjudicated, a certificate is forwarded to Home Affairs and a finalization notification is sent to the Employer of the outcome.
			30 working days from receipt of the complete application or send all requested documents and information to Eastern Cape -Sehloho.Pholoana@ labour.gov.za
			Free State -Eunice.Masemola@labour.gov.za Gauteng: -Celia.moroke@labour.gov.za Gauteng: -Nafisa.moola@labour.gov.za Gauteng: Zanele.Dlamini@labour.gov.za KZN -Thando.ntshona@labour.gov.za KZN -Maggie.Malala@labour.gov.za Limpopo -Nomsa.Maseko@labour.gov.za Mpumalanga -Frank.StQuintin@labour.gov.za Northern Cape -Ronnie.Seadira@labour.gov.za North West -Karen.Shanglee@labour.gov.za
			Tarryn-Lee.Blom@labour.gov.za Western Cape -Martin.ratshivhanda2@labour.gov.za Head Office -Christa.vankerken@labour.gov.za Head Office -Naledi.seanego@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Registration	How to Apply	OER process	Type of VISA that HQ handle - General Work VISA, Corporate VISA, Permanent Residence Permit (if for Permanent Employent), an Employer you must test the local labour market. Important that the Employer complies with Labour Laws. Apply at Provincial Office where you are based. You Must be the Employer not the 3rd party or foreign national. Proof that the local labour market has been tested - proof of advertisement, Interview Notes, Application form (to be sent to the Employer) or you can get the form when you apply, Proof of Qualification of prospective employee (SAQA). Contract of Employment template for review. Should be signed by the Employer only. Proof of Existing VISA. VISAs where the Department has no Authority - Religious Applications, Arts and Culture, Sports - refer to Home Affairs Once application has been adjudicated, a certificate is forwarded to Home Affairs and a finalisation notification is sent to the Employer of the outcome. 30 working days from receipt of complete application or send an email to Eastern Cape Nosipho.gcolotela@labour.gov.za Free State - Priscilla.hlophe@labour.gov.za KZN - Ayanda.ketledas@labour.gov.za KZN - Ayanda.ketledas@labour.gov.za Mpumalanga - Matlading.nchabeleng@labour.gov.za Norther Cape - Sibongiseni.mbunge@labour.gov.za Western Cape - Lulu.mtati@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Complaints	Follow up or status on Inspection and Enforcement Services	OER process	Visit the nearest Labour Centre where you logged the complaint. you must take the case reference number with you. or send an email to Eastern Cape - Nosipho.gcolotela@labour.gov.za Free State - Priscilla.hlophe@labour.gov.za Gauteng - Marianna.naidoo@labour.gov.za KZN - Ayanda.ketledas@labour.gov.za Limpopo - Nthabiseng.mabandla@labour.gov.za Mpumalanga - Matlading.nchabeleng@labour.gov.za North West - anneduplessis@labour.gov.za Northern Cape - Sibongiseni.mbunge@labour.gov.za Western Cape - Lulu.mtati@labour.gov.za
Complaints	Register a complaint	OER process Complaint registration	Visit your nearest Labour Centre. At the Labour Centre they will complete an Affidavit. Or log as a request for Inspection or an Enquiry. Once on line application is available you can access the on line service. Or send an email to Eastern Cape - Nosipho.gcolotela@labour.gov.za Free State - Priscilla.hlophe@labour.gov.za Gauteng - Marianna.naidoo@labour.gov.za KZN - Ayanda.ketledas@labour.gov.za Iimpopo - Nthabiseng.mabandla@labour.gov.za Marianna.naidoo@labour.gov.za KzN - Ayanda.ketledas@labour.gov.za Kindig.nchabeleng@labour.gov.za North West - anneduplessis@labour.gov.za Northern Cape - Sibongiseni.mbunge@labour.gov.za Western Cape - Lulu.mtati@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
General Enquiry		Legislation Information Request	Go to The Department website;www.labour.gov.za or Send an email to
		request	Gauteng -Nosipho.gcolotela@labour.gov.za Limpopo -Priscilla.hlophe@labour.gov.za KZN - Marianna.naidoo@labour.gov.za Eastern Cape - Ayanda.ketledas@labour.gov.za Free State - Nthabiseng.mabandla@labour.gov.za Mpumalanga - Matlading.nchabeleng@labour.gov. za Northern Cape - anneduplessis@labour.gov.za North West - Sibongiseni.mbunge@labour.gov.za Western Cape - Lulu.mtati@labour.gov.za
OHS Approval	How to Apply for Approval	OHS Approval process	Go to www.labour.gov.za Go to Forms and Documents for the application form, Entity Registration. Download the form and complete it and send it to Gauteng -Nosipho.gcolotela@labour.gov.za Limpopo -Priscilla.hlophe@labour.gov.za KZN - Marianna.naidoo@labour.gov.za Eastern Cape - Ayanda.ketledas@labour.gov.za Free State - Nthabiseng.mabandla@labour.gov.za Mpumalanga - Matlading.nchabeleng@labour.gov. za Northern Cape - anneduplessis@labour.gov.za North West - Sibongiseni.mbunge@labour.gov.za Western Cape - Lulu.mtati@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Occupational Entity Registration	EntityEntity RegistrationRegistrationConstruction,	Occupational Entity Registration	Go to www.labour.gov.za Go to Forms and Documents for the application form, Entity Registration.
	Explosives & Major Hazardous		Download the form and complete and send it to
	Installations (CE & MHI)		Gauteng -Nosipho.gcolotela@labour.gov.za Limpopo -Priscilla.hlophe@labour.gov.za KZN - Marianna.naidoo@labour.gov.za Eastern Cape - Ayanda.ketledas@labour.gov.za Free State - Nthabiseng.mabandla@labour.gov.za Mpumalanga - Matlading.nchabeleng@labour.gov. za Northern Cape - anneduplessis@labour.gov.za North West - Sibongiseni.mbunge@labour.gov.za Western Cape - Lulu.mtati@labour.gov.za a a request for Entity Registration.
Occupational Entity Registration	Application for Entity Registration Mechanical and Electrical (M & E)	OER process Application for Entity Registration Mechanical and Electrical (M & E)	Go to www.labour.gov.za Go to Forms and Documents for application form, Entity Registration. Download form and complete and send to Contact Centre as a request for Entity Registration. to Gauteng -Nosipho.gcolotela@labour.gov.za Limpopo -Priscilla.hlophe@labour.gov.za KZN - Marianna.naidoo@labour.gov.za Eastern Cape - Ayanda.ketledas@labour.gov.za Free State - Nthabiseng.mabandla@labour.gov.za Mpumalanga - Matlading.nchabeleng@labour.gov.za Northern Cape - anneduplessis@labour.gov.za North West - Sibongiseni.mbunge@labour.gov.za Western Cape - Lulu.mtati@labour.gov.za as a request for Entity Registration.

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Occupational Entity Registration	Application for Entity Registration Occupational Health and Hygiene (OHH)	OER process Application for Entity Registration Occupational Health and Hygiene (OHH)	Go to www.labour.gov.za Go to Forms and Documents for the application form, Entity Registration. Download the form and complete and send it to Gauteng -Nosipho.gcolotela@labour.gov.za Limpopo -Priscilla.hlophe@labour.gov.za KZN - Marianna.naidoo@labour.gov.za Eastern Cape - Ayanda.ketledas@labour.gov.za Free State - Nthabiseng.mabandla@labour.gov.za Mpumalanga - Matlading.nchabeleng@labour.gov.za Northern Cape - anneduplessis@labour.gov.za Northern Cape - anneduplessis@labour.gov.za Western Cape - Lulu.mtati@labour.gov.za a request for Entity Registration. as a request for Entity Registration.
Occupational Entity Registration	How to Apply for an OHS Occupational Entity Registration (OER)	OER process How to Apply for an OHS Occupational Entity Registration (OER)	Go to www.labour.gov.za Go to Forms and Documents for application form, Entity Registration. Download form and complete and send to Contact Centre as a request for Entity Registration and send it to Gauteng -Nosipho.gcolotela@labour.gov.za Limpopo -Priscilla.hlophe@labour.gov.za KZN - Marianna.naidoo@labour.gov.za Eastern Cape - Ayanda.ketledas@labour.gov.za Free State - Nthabiseng.mabandla@labour.gov.za Mpumalanga - Matlading.nchabeleng@labour.gov.za Northern Cape - anneduplessis@labour.gov.za Northern Cape - Lulu.mtati@labour.gov.za a request for Entity Registration. as a request for Entity Registration.
Minimum Wage	Information on Minimum Wage	Application for Opportunities	Go to www.labour.gov.za - online services Internet not available Minimum Wage Exemption required - go to https:// www.labour.gov.za and follow the prompts and instructions

How to apply for		
an exemption	Minimum Wage exemption	Go to go to www.labour.gov.za - online services Internet not available - Visit your nearest labour center
		Minimum Wage Exemption required - Go to go to https://www.labour.gov.za and follow the prompts and instructions
How do I register	Minimum Wage registration	Information required - Go to www.labour.gov.za - online services Internet not available - Visit your nearest labour center Minimum Wage Exemption required - Go to go to https://www.labour.gov.za and follow the prompts and instructions
Information	Community Outreach Information	Go to the website. www.labour.gov.za/labour social media platforms you will find various programmes or send an email to Eastern Cape - James.Munnik@labour.gov.za - Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Valencia.Matlala@labour.gov.za Valencia.Matlala@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Western Cape- Barend.Connan@labour.gov.za
-	low do I register	Now do I register Minimum Wage registration

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Advocacy	Information	Exhibition/ Exhibitors Information	Go to the website. www.labour.gov.za you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Advocacy	Advocacy Information	Advocacy Information Session	Go to the website. www.labour.gov.za you will find various programs or or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Advocacy	Information	Job fair/ Expo Information	Go to the website. www.labour.gov.za you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Advocacy	Information	Work-seeker/ Employers session Information	Go to the website. www.labour.gov.za you will find various programs or Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Assessment	Information	PACE Questionnaire Information	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or for Eastern Cape - James.Munnik@ labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Assessment	Information	Self-Education Employability Device	Go to your nearest labour center kiosk you will find various programs or send an email to for Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Assessment	Information	SpEEx Information	You will need to book an appointment with the Employment Counsellor its only for employers or send an email to Eastern Cape - James.Munnik@ labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Application for Opportunities	Application Forms	Go to the website. www.labour.gov.za /DPSA you will find various programs or you can contact the call center for further assistance or send an email to: for Free State- James.Munnik@labour.gov.za Gauteng - Gertrude.Marlow@labour.gov.za KZN- Penelope.Ntsibande@labour.gov.za Limpopo – Fundiswa.Maneli@labour.gov.za Mpumalanga - Emmanuel.Ravhudzulo@labour.gov.za Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Career and Employment Counselling	Career Information	Apprenticeship/ Internship/ Learnership Information	Go to the website. www.labour.gov.za/Social media platforms/You will need to book an appointment with the Employment Counsellor its only for employers you will find various programs or send an email to James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Career Counselling (Individual) Information	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Career Directory- World of Work Career and Learning Information	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Career and Employment Counselling	Life Skills	Coping with the emotional impact of unemployment Life Skills	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Curriculum Vitae (CV) Information	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - <u>Fundiswa.Maneli@labour.gov.za</u> Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Financing studies/ Bursaries/ Scholarships/ NSFAS Career and Learning Information	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Career and Employment Counselling	Career and Learning Information	How do I choose a career	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Recruitment and Selection Services Information	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Scares and Critical Skills Information	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	LSP- Career Guidance (The Department) Information	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Career Information (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Competency Based Questions for Interviews	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	LSP- Interview preparation for referred clients	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Job Hunting Skills (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Job Hunting Skills for Persons with Disabilities	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	LSP- Retrenchment Counselling (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP-Access the GIG Economy (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Adaptability (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

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CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information Eastern Cape	LSP-Building of Self Esteem (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Co- operatives (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP- Communicating Assertively (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information Eastern Cape	LSP- Communication in World of Work (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP- Discrimination (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Emotional Intelligence (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

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Employability Skills/Life Skills	Information Eastern Cape	LSP-Getting Motivated (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Getting Self- employed (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Goal Setting and Planning (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information Eastern Cape	LSP-Health and Wellness (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Identify Suicidal Behaviours and How to Manage it	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Information Gathering (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information Eastern Cape	LSP-Managing Money (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Managing Stress (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Managing Time Effectively (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information Eastern Cape	LSP-My Personal Development Plan (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Problem Solving and Decision Making (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - <u>Fundiswa.Maneli@labour.gov.za</u> Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Resolving Conflict (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information Eastern Cape	LSP-Six barriers to success and The Goal Setting	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Small Business Development (SEDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Social Media and Your Career (DOL-HQ)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information Eastern Cape	LSP-Start a Small Business (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP-Study Skills (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information Eastern Cape	LSP- Understanding Citizenship (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za

gov.za

Northern Cape - Lebogang.Kgotlagomang@labour.

Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information Eastern Cape	LSP- Understanding Communications (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Understanding HIV (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Understanding Teams (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	LSP- Understanding your Interests and Values	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP-Using Financial Institutes (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP-Using My Brain (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	LSP-Who Am I? (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP-Work Ethics for DOL Staff (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP-Work ethics for SA citizens (The Department)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	LSP-Working in a Diverse Team (NYDA)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP-Youth and the world of work (The Department-HQ)	You will need to book an appointment with the Employment Counsellor or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Advocacy	Information	Community Outreach Information	Go to the website. www.labour.gov.za/labour social media platforms you will find various programmes or send an email to Eastern Cape - James.Munnik@ labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Advocacy	Information	Exhibition/ Exhibitors Information	Go to the website. Www.labour.gov.za/labour social media platforms you will find various programmes or send an email to Eastern Cape - James.Munnik@ labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Advocacy	Information	Information Session	Go to the website. www.labour.gov.za/labour social media platforms you will find various programmes or send an email to Eastern Cape - James.Munnik@ labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Advocacy	Information	Job fair/ Expo	Go to the website. www.labour.gov.za/labour social media platforms you will find various programmes or send an email to Eastern Cape - James.Munnik@ labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Advocacy	Information	Work-seeker/ Employers session	Go to the website. www.labour.gov.za/labour social media platforms you will find various programmes or send an email to Eastern Cape - James.Munnik@ labour.gov.za Free State - <u>Gertrude.Marlow@labour.gov.za</u> Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Assessment	Information	PACE Questionnaire	Go to the website. Www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Assessment	Information	Self-Education Employability Device	Go to the website. Www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Assessment	Information	SpEEx	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Application for Opportunities	Application Forms	Go to the website. Www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career Information	Apprenticeship/ Internship/ Learnership	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Career and Employment Counselling	Career and Learning Information	Career Counselling (Individual)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Career Directory- World of Work	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Life Skills	Coping with the emotional impact of unemployment	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - <u>Valencia.Matlala@labour.gov.za</u> North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Career and Employment Counselling	Career and Learning Information	Curriculum Vitae (CV)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Financing studies/ Bursaries/ Scholarships/ NSFAS	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	How do I choose a career	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Career and Employment Counselling	Career and Learning Information	Recruitment and Selection Services	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Career and Employment Counselling	Career and Learning Information	Scares and Critical Skills	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Career Guidance (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	LSP- Career Information (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Competency Based Questions for Interviews	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	LSP- Interview preparation for referred clients	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James. Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs - Job Hunting Skills (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Job Hunting Skills for Persons with Disabilities	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Retrenchment Counselling (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Access the GIG Economy (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Adaptability (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Building of Self Esteem (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs-Co- operatives (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Communicating Assertively (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Communication in World of Work (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Discrimination (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Emotional Intelligence (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Getting Motivated (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Getting Self- employed (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to
			Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Goal Setting and Planning (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Health and Wellness (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Identify Suicidal Behaviours and How to Manage it	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Information Gathering (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Managing Money (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Managing Money (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Managing Time Effectively (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- My Personal Development Plan (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Problem Solving and Decision Making (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Resolving Conflict (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Six barriers to success and The Goal Setting	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Small Business Development (SEDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Social Media and Your Career (The Department-HQ)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Start a Small Business (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs-Study Skills (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to
			Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - <u>Kgomotso.Neito@labour.gov.za</u>
			Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Understanding Citizenship (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Understanding Communications (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Understanding HIV (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Understanding Teams (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs- Understanding your Interests and Values	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

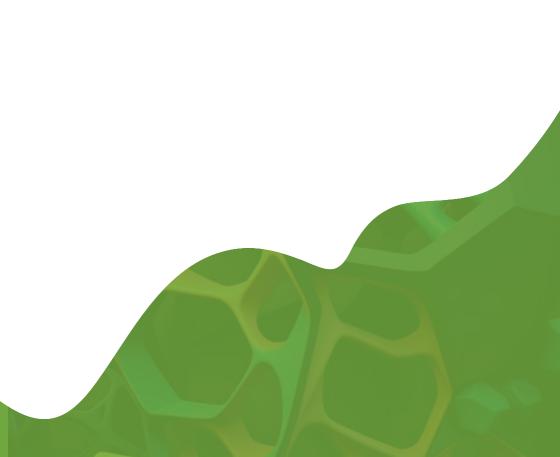
CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Using Financial Institutes (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Using My Brain (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Using My Brain (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs-Who Am I? (NYDA)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Work Ethics for The Department Staff (The Department)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Work ethics for SA citizens (The Department)	Go to the website. Www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

CATEGORY	SUB-CATEGORY	FAQ SUBJECT	FAQ CONTENT
Employability Skills/Life Skills	Information	Life Skills Programs- Working in a Diverse Team (NYDA)	Go to the website. Www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za
Employability Skills/Life Skills	Information	Life Skills Programs-Youth and the world of work (The Department-HQ)	Go to the website. www.labour.gov.za/Go to your nearest labour center kiosk you will find various programs or send an email to Eastern Cape - James.Munnik@labour.gov.za Free State - Gertrude.Marlow@labour.gov.za Gauteng - Penelope.Ntsibande@labour.gov.za KZN - Fundiswa.Maneli@labour.gov.za Limpopo -Emmanuel.Ravhudzulo@labour.gov.za Mpumalanga - Valencia.Matlala@labour.gov.za North West - Kgomotso.Neito@labour.gov.za Northern Cape - Lebogang.Kgotlagomang@labour. gov.za Western Cape - Barend.Connan@labour.gov.za

2. CONCLUSION

The Communication and Change Management Team will analyse the responses and use the above information to be published on Departmental Website, Exchange and social media platforms.









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